



Online Shopping Store Agreement

Date _____

Name of Company/Organization/Business _____

Please Initial

- _____ A non-refundable \$200 deposit is due before your store is built.
 - This deposit includes building your website, digitizing your logo, and converting your artwork into a vector file.
 - The \$200 fee will be waived if you are a 501(c)3. Please include your EIN # _____
- _____ If your website does not have \$250 in retail sales during a 6-month period, your website could be subject to being taken down from the Innovations Plus host website.
- _____ If products are shipped/delivered to an apparel coordinator, please list the name, address, and phone number of the person responsible for products on the line below.

Details of online shopping stores:

- All orders are custom made to order; we do not carry inventory on site. Your organization may choose to purchase additional inventory but Innovations Plus is not responsible for the storage of inventory.
- Because all items are custom made just for you, we cannot accept returns, refunds, or exchanges.
 - However, we will refund or replace the item ASAP if there is a mistake on our part. In such case, please send us a proof. (A photo will work)
 - You will be eligible for refund or replacement if:
 - Apparel item size is wrong (you ordered size A, we send size B) and you have proof.
 - Apparel item color is wrong (you ordered color A, we send color B) and you have proof.
 - Design is wrong (you ordered design A, we send design B) and you have proof.
 - Item arrives defective or damaged and you have proof.
 - Other than the reasons in the list above, we will not be offering refunds or exchanges. Please make sure anyone you share your online store link with understands this policy.
- Online store includes approximately 10-15 items with your logo.
 - There will be a mix of products that would be screen printed and embroidered.
- New items will be added approximately 2 times per year based on vendor product availability.
- You can order from the store 24/7 365 days a year.
- If you choose to promote a specific item and use our online platform (e.g. Anniversary T-shirt, Graduation T-shirt, 5K T-shirt, etc.), there is a \$1/item upcharge to help cover some of the additional Credit Card Processing Fees associated with several recurring transactions. (If you choose to do a pre-sale style online where there are several people logging on to purchase 1 item)
- From start to finish orders take approximately 10 – 14 working days. This timeline varies with the season, product availability, and depends on vendor.
- Customers will have the option of picking up completed orders at Innovations Plus, delivered to a contact persons address (which we deliver once a week) or shipped to your house. (Shipping charges will be added during check out.) If you choose to skip a contact person, please be sure anyone you share this link with is aware their items will not be shipped until shipping has been paid.

I have received, read, and understand the conditions of this Agreement. My signature below agrees to all the terms above. These terms are subject to change.

Signature _____ Date _____

For office use only:

Invoice # _____

Payment type Cash Check (# _____) CCard Payment date